WMATA RFP BUS BRIDGE SERVICES RFP CQ19011/ACM Contractor Questions / WMATA Responses

| No. | Contractor Question | WMATA's Response |
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| 1. | In addition to the USB keys to be submitted for our proposal, we would like to propose that documents relating to our solicitation be available to WMATA via a dropbox location for easy availability and download. Would this be permissible? | No, WMATA <u>will not</u> access documents via a drop box location. |
| 2. | Please tell us what Applicant Tracking System you currently employ at WMATA for integration of assessment results? | PeopleSoft 9.1, soon to be upgrading to 9.2 |
| 3. | Online proctoring is an evaluation criterion. Would a bonded, third-party provider be an acceptable solution to WMATA? We sub-contract this service and do not provide it ourselves as we're located out of territory. | The evaluation criteria requests documentation that demonstrates the capacity to offer a web-based proctoring service. We will consider proposals that partner with a third-party provider, provided all other criteria are met. |
| 4. | Would WMATA be open to other pricing mechanisms than a per assessment cost that would allow cost control and flexibility? If so, what format should these alternatives take in our proposal so that they would be favorably evaluated? | If other pricing mechanisms other than per assessment are available, please feel free to offer an alternative in the proposal. The basis of this award is considered Best Value. The Authority will award a contract to the responsible offeror whose proposal conforms to the solicitation and is judged to be the most advantageous to the Authority based on an overall assessment of technical merit and price in accordance with the Evaluation Criteria. |
| 5. | Whether companies from Outside USA can apply for this? (like, from India or Canada) | WMATA will be reviewing all responses including responses from outside of the USA. |
| 6. | Whether we need to come over there for meetings? | WMATA reserves the right to hold meetings, conduct discussions and draft correspondence with one or more of the Respondents responding to this RFP to seek an improved understanding of the responses to the RFP. |
| 7. | Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada) | We will consider proposals that are based outside of the USA, provided all evaluation criteria are met. The basis of this award is |

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| | | considered Best Value. The Authority will award a contract to the responsible offeror whose proposal conforms to the solicitation and is judged to be the most advantageous to the Authority based on an overall assessment of technical merit and price in accordance with the Evaluation Criteria. |
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| 8. | Can we submit the proposals via email? | No. Vendors must ensure that the Request For Proposals (RFP) are mailed or hand delivered to the address provided in the Solicitation, on or before 9/21/2018 2:00 pm EST (USA). |
| | | The response shall include the RFP number and the WMATA Point of Contact (POC) name on the front of the package. |
| | | All the information is outlined in the posted RFP |
| | | Extensions to this date will not be granted. |
| 9. | When does WMATA expect to award a contract? | Provisional timeline is before end 2018 |
| 10. | Would you consider implementing an exam that is administered online to candidates at home using an unproctored strategy? Or is proctored administration a requirement? | Proctored administration is preferred. The basis of this award is considered Best Value. The Authority will award a contract to the responsible offeror whose proposal conforms to the solicitation and is judged to be the most advantageous to the Authority based on an overall assessment of technical merit and price in accordance with the Evaluation Criteria. |
| 11. | Is WMATA willing to use an exam that is previously developed and owned by the testing vendor/contractor and not available for ownership by WMATA? | Yes. |
| 12. | How much did the WMATA pay for the last contract for all of the services requested in the RFP? | This is a new solicitation, WMATA has not requested the services in this RFP |
| 13. | Who was the last company to provide WMATA with the services proposed in the RFP? | This is a new solicitation, WMATA has not requested the services in this RFP |
| 14. | In Part III Technical Specifications, Section 2. Scope of Work, 1.2 Test Validation, the RFP refers to (Reference: Job Description - Attachment). • We did not find this Attachment in the RFP. Will you | Yes, Attachment will be published |

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| | publish this Attachment? | |
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| 15. | Can you be more specific in what system activity and specialized tracing is desired per the requirement "provide both ongoing regular displays of system activity, and specialized tracing"? | This refers to the tool having the ability to monitor the tool should the security of the tool be compromised. |
| 16. | Representations and Certifications, 10. Criminal Background Screening Certification (Quarterly). • We will not propose services that require Vendor access to WMATA's customers, WMATA's property, or WMATA's information and will take exception to this certification in our proposal. Will WMATA accept the proposal with this exception? | All proposals received by WMATA will be reviewed, contractors must respond to this in the event access / and or permission is required to WMATA's information, property, test takers, applicants and/or customers. |
| 17. | Representations and Certifications, 11.1-4 All Safety-Sensitive Contracts. Safety-Sensitive Contracts will require Drug Testing according to the FTA regulations, "Prevention of Alcohol Misuse and Prohibited Drug Use in Transit Operations," 49 C.F.R. Part 655 and U.S. DOT regulations, "Procedures for Transportation Workplace Drug and Alcohol Testing Programs," 49 C.F.R. Part 40. We will not propose services that involve Safety-Sensitive transit operations, as outlined in the FTA Regulation Definitions, Section 655.4, and our services will be performed at our business office locations or other locations that are not transportation workplace locations, therefore we will take exception to this certification. Will WMATA accept the proposal with this exception? | All proposals received by WMATA will be reviewed. |
| 18. | RFP Bond Forms include: Performance Bond (NOT APPLICABLE), Payment Bond (NOT APPLICABLE), and Proposal Security (Proposal Bond Form) Submit with Price Proposal. Will the Proposal Security Bond be the only required bond, including if contract is awarded? | Proposal Bond (Not Applicable) |